



ethos® modular carpet

15 YEAR LIMITED WARRANTY

Tandus Flooring ethos modular styles with nylon face fiber are covered by a limited warranty issued by Tandus Flooring against excessive surface wear, edge ravel, zipping, resiliency loss of backing, and delamination of the secondary backing from the primary backing containing the face fiber for a period of fifteen (15) years from the date of manufacturer's invoice.

Moisture and pH testing requirements and limitations are defined in the Tandus Flooring Modular Installation & Floor Preparation Instructions for each Tandus Flooring Modular tile product.

Chair pads are not required, but are recommended for optimum textural performance. Absent the use of chair pads, more intensive maintenance will be required for areas in direct contact with chair caster traffic, and some degree of appearance change is to be expected.

Soiling visibility is affected by colors and patterns. Information on optimizing your selection can be found at www.tandus.com/color&pattern. Appearance retention is not covered by this limited warranty.

Excessive surface wear means more than fifteen percent (15%) loss of pile fiber weight measured before and after use.

Resiliency loss means more than ten percent (10%) loss of backing resiliency calculated using average thickness measurements of the backing of the carpet before and after use.

Tandus Flooring modular styles also carry a limited warranty against excessive static electricity during this fifteen (15) year period only when installed and maintained in accordance with Tandus Flooring approved procedures.

If these products fail to perform as described in this limited warranty, the affected area will be repaired to meet the applicable Tandus Flooring limited warranty provisions. If repair is not commercially practical or possible, Tandus Flooring may, at its sole discretion, replace the affected area or refund the original Tandus Flooring invoice cost for the affected area.

This limited warranty does not cover pile shading, pile crushing, tears, burns, cuts, pilling, matting, damage due to improper installation, improper use, improper maintenance, installation over irregular surfaces, point loads in excess of 150 pounds per square inch or any other damage not expressly covered above and is subject to the applicable Tandus Flooring product tolerances, which are available upon request.

All Tandus Flooring Limited Warranty and Maintenance Information can be accessed at www.tandus.com/limitedwarranty and www.tandus.com/maintenance or by dialing 800-248-2878.

THE BUYER AND/OR END USER IS SOLELY RESPONSIBLE FOR THE SUITABILITY OF THE MERCHANDISE SELECTED FOR A PARTICULAR APPLICATION. TANDUS FLOORING SHALL NOT BE RESPONSIBLE FOR THE REPAIR OR REPLACEMENT OF ANY PRODUCTS DAMAGED AS A RESULT OF FORCE MAJEURE, INCLUDING BUT NOT LIMITED TO FIRE, FLOOD, OR OTHER CATASTROPHE, ACTS OF GOD, OR ANY CAUSE BEYOND THE CONTROL OF TANDUS FLOORING.

ALL IMPLIED WARRANTIES WHICH MAY ARISE BY LAW, IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED AND EXCLUDED. ANY ORAL STATEMENTS ABOUT THE MERCHANDISE DESCRIBED HEREIN ARE NOT WARRANTIES, SHOULD NOT BE RELIED UPON BY THE BUYER, DO NOT FORM ANY PART OF THE BASIS OF THE BARGAIN, AND ARE NOT PART OF THIS OR ANY OTHER LIMITED WARRANTY.

Invoice No. \_\_\_\_\_ Company Installed \_\_\_\_\_
Product(s) \_\_\_\_\_ Color \_\_\_\_\_
Project Name \_\_\_\_\_ Total Square Yards \_\_\_\_\_
Project Address \_\_\_\_\_
Specific Areas Surfaced \_\_\_\_\_
Date Installation Began \_\_\_\_\_ Date Installation Completed \_\_\_\_\_

Authorized Signature

Sworn to and subscribed before me,
This \_\_\_\_\_ day of \_\_\_\_\_ 2013